



## **Bonner & Associates' Quality Standards Program**

Action 1: 100% call back verification of *all* groups that have signed statements of support to elected officials, *before* any letter is delivered.

Action 2: ALL temporary workers are reviewing and signing an ethics policy *before* employment begins.

Action 3: ALL resumes of prospective temporary employees are being verified by permanent B&A staff *before* temporary employment begins.

Action 4: ALL new employees are completing mandatory ethics training and have to pass an examination administered by permanent B&A staff to ensure the full understanding of B&A's ethics policies.

Action 5: B&A has retained an independent Ethical Standards Advisor who is well-regarded as maintaining the highest ethical standards and independence.